

SEP 20 2005

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In re: Yuri Shivelman et al.
Case: P3253C1 Application No.: 09/903,022 Filing date: 07/10/2001
Art Unit: 2665 Examiner: Steven H. D. Nguyen
Subject: Apparatus and Methods Enhancing Call Routing to and Within Call Centers

Certificate of Transmission under 37 CFR 1.8

Attention: Steven H. D. Nguyen, Examiner

Fax No.: (571) 273-8300

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CASE DOCKET NO. P3253C1

In reference to application of Yuri Shtivelman et al.

Serial No. 09/903,022

For Apparatus and Methods Enhancing Call Routing to and Within Call Centers

Sir:

Transmitted herewith is and an amendment in the above-identified application, under 37 C.F.R. 1.312.

- ☒ No additional fee is required.
☐ Applicant claims Small entity status under 37 CFR 1.27.
☐ The fee has been calculated as shown below.

**** CLAIMS AS AMENDED ****							
(1)	(2) Claims Remaining After Amendment	(3)	(4) Highest No. Paid For Previously	(5) Present Extra	(6) Rate Small Entity	(7) Rate Large Entity	(8) Additional Fee
Total Claims	8	Minus	** 20	0	\$ 25	\$ 50	\$ 0.00
Indep Claims	4	Minus	*** 4	0	\$ 100	\$ 200	\$ 0.00
<input type="checkbox"/> First presentation of a multiple dependent claim					\$ 0	\$ 0	\$ 0.00
<input type="checkbox"/> Terminal Disclaimer Fees							\$ 0.00
Extension Fee	<input type="checkbox"/> 1st Month		<input type="checkbox"/> 2nd Month		<input type="checkbox"/> 3rd Month		\$ 0.00
Total additional for claims, time extensions and disclaimer fees							\$ 0.00

** If the "highest Number Previously Paid For" in this space is less than 20, write "20" in this space.

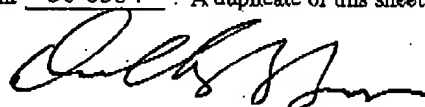
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Respectfully Submitted,


 Donald R. Boys
 Reg. No. 35074

 Central Coast Patent Agency, Inc.
 P.O. Box 187
 Aromas, CA 95004
 (831) 726-1457

Method of Transmission: Facsimile

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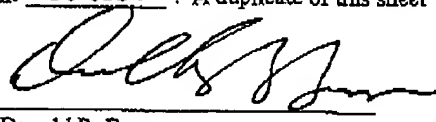
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Filed: 07/10/2001
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Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Supplemental Amendment